

OWEN Electric Connection

Owen Electric Cooperative

A Touchstone Energy Cooperative

JANUARY 2017

The Value of Electricity

We resolve all year to provide you this valuable necessity

As the new year begins, the tradition of making a resolution continues for many of us. It's a way of creating value for something in which we believe and to fulfill a promise.

A lot of times those resolutions quickly fall by the wayside. But at Owen Electric, there is a resolution we keep all year: providing safe, reliable electricity and keeping your electric bill affordable.

Did you know that an average day's worth of electricity costs less than \$5?

You can't find many items that cost less than \$5 in today's world—a gallon of gas, a loaf of bread, or a fast food sandwich, perhaps. Electricity still remains one of the best values around.

In fact, electricity has the lowest cost per day of any of the items listed.

The cost of powering your home rises at

a slower pace than many of your typical expenses. Compare the average price increase of those expenses each year over the last five years, and the value of electricity shines.

Now, consider one dollar's worth of electricity. When you see what that can get you—the value is enormous:

- An ENERGY STAR refrigerator for one week
- A lamp for six months
- A mobile phone for 1.5 years

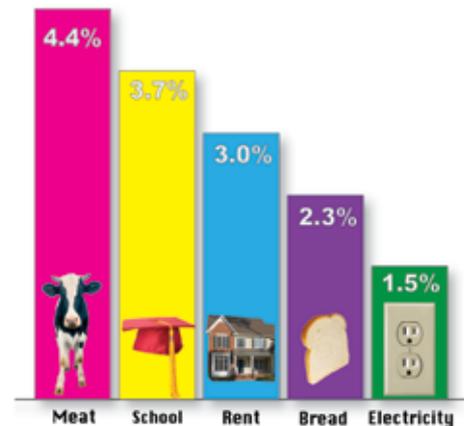
Along with that value comes reliability. Did you know that a typical Kentucky household owns an average of 25 consumer electronic products, of which 99 percent have to be plugged in or recharged? Owen Electric knows that when you plug in, recharge, or flip a switch you expect to get the electricity you need.

To ensure that need and the continued value of your electricity for the coming year, Owen Electric resolves to keep

an eye on state and national regulatory issues that could impact the cost of providing you electricity. We'll make sure we continue to research the latest state-of-the-art technology so we can bring you the electricity you need more efficiently.

ELECTRICITY REMAINS A GOOD VALUE

The cost of powering your home rises at a slower pace than many of your typical expenses. Compare the average price increase each year over the last five years, and the value of electricity shines.

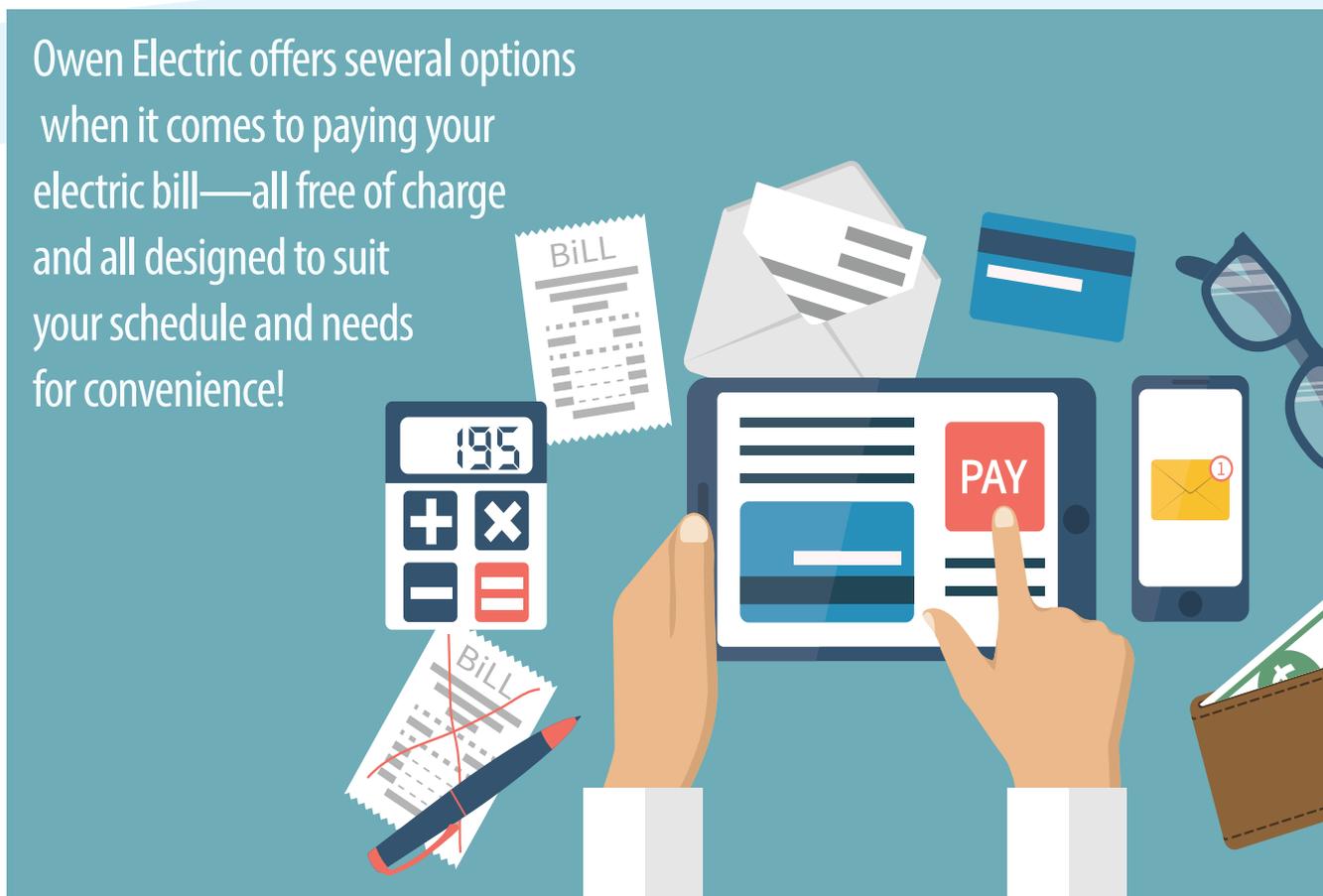


Source: Bureau of Labor Statistics Consumer Price Index



Mark Stallons
President/CEO

Owen Electric offers several options when it comes to paying your electric bill—all free of charge and all designed to suit your schedule and needs for convenience!



Paying your bill directly through Owen Electric locations or services, like our app or your online account, is the best way to ensure that your payment is safely and promptly applied to your account. This eliminates the risk of late fees, possible interruption in your service, or the fees that third-party payment providers can charge.

Please beware when using a third-party payment service, which is any company outside of Owen Electric offering bill payment services, that their web site often features the Owen Electric logo and phone number, but are NOT affiliated or endorsed by Owen Electric. In addition to service fees these third-party payment services charge, timely payment is NOT guaranteed; therefore putting members who use this service at risk of late charges or interruption in service depending on the status of their account at the time of payment.

Our Member Service Representatives are available daily to answer any questions you may have by calling 800-372-7612. Our online, app, and Telelink services are available 24/7 for payments.

Download our app, OEC Mobile, on
Apple iTunes or the Google Play store.



800-372-7612 • www.owenelectric.com



A Touchstone Energy Cooperative 

Our Consumers Aren't Customers

Our consumers aren't customers; they're members, and they each own a part of Owen Electric. So it's only natural for us to run the cooperative with their best interests in mind.

We want to create a value in co-op membership by offering programs like the Washington Youth Tour, scholarships, and Conservation Clubhouse programs to enrich the lives of young people. We conduct safety programs for folks of all ages, teaching everyone to use electricity with care. We help our members manage energy use with programs like our free home energy audits and the Billing*Insights* online tool.

Being a member of Owen Electric means something, and your feedback means something to us!



Barbara

Thank you Owen Electric for the excellent job you do 🙏

Even in the winter when electric should go off due to ice you guys are on it and fixed it in such a short time it's amazing ... 🙏 Prayers for your safety while taking care of your customers ✓

Unlike · Reply · Message · 👍 1 ·

We asked: Finish the sentence: I love my co-op because...



Timothy M

they are more of a helping hand, than an iron fist.

Unlike · Reply · Message · 👍 1 ·



Helping in Hilton Head

Crewmen traveled to Palmetto Electric Cooperative, located in Hilton Head, SC, to repair damage and restore power in the wake of Hurricane Matthew. Thanks to (L to R): Joe Waichulis; Alan Brann; Brian Noel; Bruce Taylor; Charlie Colligan; Brad Forsee; Chris McKinley; Troy Osborne; Jerod Mulberry; Jeremy Wright; Nate Pickett; Kevin Hill; Tony Bach; and Jeff Perkins.



Chris

October 14 at 8:04pm 🌐

I am a lineman at Palmetto Electric Cooperative in South Carolina. I just want to say thank ya'll for sending your crews to assist us after Hurricane Matthew. I had the pleasure of working with Troy Osborne, Joe Waichulis, Bruce and Nate for four days and with Tony for two days. They were awesome to work with, very knowledgeable and very hard working. They represented Owen Electric Cooperative to the highest standard. Thank you again!



Lauren B

A BIG THANK YOU to the guys who came to help Palmetto Electric restore power to us in Hampton. We appreciate all that they did and are praying for safe travels back home. ALSO a HUGE THANK YOU to their families who were without them while they are here



Donna

I am so gratified that you sent a crew to help HHI out. Patience is key and it has not even been a week yet. Hope the guys get a chance to enjoy some of the beauty of the island while there.

Blessings for all of the folks working to restore power.

Donna S

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This institution is an equal
opportunity provider.

CO-OP CAPTURES



Leadership Group Visits Owen Electric

Owen County's Second Grade Leadership Group visited Owen Electric to find out more about its history, how it functions as a cooperative, and tour the headquarters. We had a great time showing them around our museum, headquarters, and answering a lot of great questions!



Conservation Clubhouse

Owen Electric's Conservation Clubhouse program visited some Owen County Upper Elementary students to talk about conserving electricity and our natural resources. The students got to see and handle several Kentucky-native, non-venomous snakes, reptiles and amphibians.